

solarwinds 

SolarWinds® Observability

Frequently Asked Questions

SolarWinds is evolving—from the traditional monitoring of networks, systems, applications, and databases based on predefined metrics—to a dynamic platform approach, based on automation, observation, visibility, and proactivity for diverse multi-cloud deployments.

1. What is SolarWinds Observability?

SolarWinds Observability offers organizations of all sizes and verticals a comprehensive, integrated, cost-effective, full-stack observability solution. Our on-premises platform optimizes performance, ensures availability, and reduces remediation time across on-premises and multi-cloud environments by increasing visibility, intelligence, and productivity.

2. How is SolarWinds Observability priced?

Licensing for SolarWinds Observability is an annual term subscription-based model, and your license size is determined by number of nodes. For pricing, or if you need help better understanding what license size you need, please don't hesitate to [contact us](#).

3. What happens to the existing perpetual license ownership?

Your existing perpetual licenses will be converted to new, flexible annual subscription licenses.

4. What if I don't renew my SolarWinds Observability subscription?

The product will stop monitoring, but you can still log in and see historical data.

Start your journey to SolarWinds Observability with Loop1

Loop1 is proud to have been appointed as one of only eight global partners authorized to provide early access for our clients to the new SolarWinds Observability solutions.

Discover the benefits of SolarWinds Observability today!

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5. What's next after SolarWinds Observability?

SolarWinds Observability as a Service (OaaS) platform—coming in 2H 2022.

6. What are the benefits of moving to SolarWinds Observability?

As a next generation, integrated IT infrastructure, application, and database performance monitoring solution, SolarWinds Observability offers organizations of any size a comprehensive, integrated, and cost-effective full-stack solution.

Increased simplicity

Moving to SolarWinds Observability will mean one install, one license key, one SKU, and one simple upgrade, enabling you to benefit from the newest features all at once with a defined path for future product expansion and updates.

Improved security and platform stability

SolarWinds is continuing its mission to becoming Secure by Design—to learn more, [click here](#).

Future integration with SolarWinds OaaS

Push on-premises data from SolarWinds Observability or SolarWinds Orion Platform modules into the SolarWinds OaaS cloud to fully mix and match data from all your products.

7. What is the cloud-connected journey?

Cloud-connected is a commitment from SolarWinds to help customers monitor their environments during their transformation from on-premises to hybrid and/or migration to the cloud, offering them greater overall visibility. Each customer's environment is different, and SolarWinds' goal is to meet you where you are today in your digital transformation journey.

The cloud-connected functionality will give customers visibility into both the SolarWinds Observability on-premises platform and the SolarWinds OaaS platform, empowering customers to integrate today and evolve as their business needs dictate.

As a longstanding global authorized partner of SolarWinds, and trusted sales & professional services specialist for SolarWinds Observability, Loop1 is ideally placed to help your organization navigate the journey to digital transformation and full-stack observability.

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Loop1 is a leading global IT Operations Management (ITOM) company specializing in the SolarWinds ITOM product offering.

We help our clients to 'Know What's Next' through our unique ITOM methodology L1M3 (Loop1 Monitoring Maturity Model 'LIME'), which delivers a simplified roadmap and scorecard to enable organizations to plan, deploy and measure their digital transformation projects, and improve the value of their overall IT operations. Headquartered in Austin, TX, United States, with offices in the United Kingdom, Ireland, Germany, and Sri Lanka, the group has more than 100 employees across four continents, clients in more than 60 countries, and 25+ SolarWinds Certified Professional (SCP) engineers, holding 130+ individual certifications.

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